

UNDERFLOOR SERVICE DISTRIBUTION

by Tate Access Floors

Social Security Administration
Teleservice Center
Auburn, WA

GOVERNMENT OFFICE

Owner: GSA

110,000 gross sq. ft.

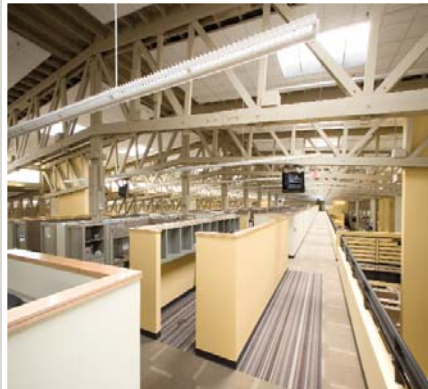
PRODUCTS USED:

ConCore 1250

Underfloor Air



Photo courtesy of TVA Architects Inc.



“Raised floors are getting a better name in GSA. The SSA project has made me a believer!!” Mike Nuernberger, PM & Engineer, General Services Administration

TATE AUTHORIZED DEALER

Audio Acoustics, Inc.
Lynnwood, WA

ARCHITECTURAL FIRM

TVA Architects, Inc.
Portland, OR

GENERAL CONTRACTOR

Absher Construction Company
Puyallup, WA

ENGINEERING FIRM

GLUMAC International
Seattle, WA

Subject

SOCIAL SECURITY ADMINISTRATION TELESERVICE CENTER

Originally constructed in 1943 as a military warehouse supporting the war effort, the SSA Teleservice Center building was essentially unchanged until 1989 when a portion was developed into office space to support the then new SSA Auburn TeleService Center. Changes in both technology and the methods in which SSA services interact with American citizens brought about a need for newly designed and expanded space. Teleservice Centers such as this are not typical office space as found in many of our federal buildings. A large number of people working side-by-side, each engaged in serving their particular customer demand a special atmosphere. Call centers are a critical link between an agency and its customers and as such special care must be taken to ensure that employees are able to effectively communicate with their customer. As a result, in 2005 GSA began a renovation that would give SSA employees the environment they deserve, with goals of LEED certification and a comfortable work environment.

Tate Access Floors supplied the raised flooring and underfloor air distribution system for the SSA Teleservice Center. Tate’s approach to “green” construction addresses several areas within the USGBC’s LEED® rating system including: Energy and Atmosphere, Indoor Environmental Quality, and Innovation in Design. Through underfloor air distribution, Tate Access Floors deliver improved personal comfort control, enhanced ventilation effectiveness, and improved indoor air quality while saving energy. Through constant research Tate recently increased the recycled content of its products to over 30% for nearly all flooring systems. As a United States manufacturer Tate is proud to be a part of the environmentally conscious building community and we have set the bar high with this particular workspace, creating a very enjoyable place to serve the American public.

Tate®